Instructions find an important place in technical writing. Instructions are made for various purposes such as installing software packages, assembling a piece of equipment, using a new device, trouble shooting and so on. In general, instructions should be clear, precise, understandable, complete and above all user- friendly.

To give instructions the root forms of verbs should be used. (root: the part of a word on which the other words are formed)

Guidelines to be followed

- Use the imperative form close the lid
- Begin each step with an action verb
- Frame each step in such a way that it focuses on a single task.
- Use a numbered list when the order is important.
- Use simple and direct language free from jargon and ambiguity.

Examples:-

Eight instructions to maintain a computer in good condition:

1. Don't touch the cables.

2. Avoid touching the open sockets.

3. Switch off the main supply and open all the doors and windows, in case of sparks or short circuits.

- 4. Avoid touching the monitor.
- 5. Shut down the system when it is not in use.
- 6. Shut down the system properly.
- 7. Open only minimum number of required sites, while working on the net, for quick access.
- 8. Don't rest your legs anywhere on the stabilizer or UPS.

Write a set of eight instructions to save petrol:

- 1. Don't keep the engine running while the vehicle is not in motion.
- 2. Keep the engine in good condition.
- 3. Fit the vehicle with an engine that gives high mileage.
- 4. Service the vehicle regularly; an ill-maintained vehicle consumes more petrol.
- 5. Avoid clutch driving. Resting one's foot on the clutch pedal leads to more fuel consumption.
- 6. Avoid frequent change of gear to save petrol.
- 7. Inflate the tyres at an optimum level of air pressure.
- 8. Use the correct engine oil for the proper functioning of the engine.

EXERCISE

1. Write a set of eight instructions that must be followed as safety measures in a Chlorine Plant.

- 2. Write a set of eight instructions to control air pollution in metropolitan cities like Chennai.
- 3. As the Maintenance Engineer of Software Company, give a set of eight instructions that are to be followed by the lab assistants while handling sophisticated equipment.
- 4. Write a set of eight instructions that are to be followed by all pedestrians.
- 5. Write a set of 8 instructions to make your city clean and green.
- 6. Write a set of 8 instructions advising your younger sister on how to prepare for her Board Exams.
- 7. Write a set of 8 instructions on road safety.